

IT Desktop Support

Enseo

For more than 18 years, Enseo has been known as the backbone of the hospitality in-room experience. The company's superior products, including set-back boxes and applications, are preferred by the world's largest hotel groups. Enseo is a dynamic and fast-paced technology provider that is transforming industries with emerging digital products. We are always on the lookout for world-class talent with a passion for exceeding expectations. Is that you?

General Description

It's vitally important that all our employees in marketing, sales, technical support, engineering, etc. can access and use needed software, internet sites, shared drives. They are your internal customers. If you have excellent communication and listening skills, as well as experience in IT and desktop support, then this is your chance to join our team.

Skills

- Do you have 2-3 years of Windows server and Exchange server administration experience?
- Can you think on your feet and maintain a positive attitude while problem solving in a complex environment?
- Do you pride yourself in being extremely articulate and up-to-date on the latest and greatest in technology?
- Do you have working knowledge regarding network, computers, peripheral devices, operating systems and computer security?

Responsibilities

We will rely on your arsenal of skills and talents to perform the following:

- Administer Windows server and active directory.
- Work to resolve issues and service requests for MACs, PC and Linux computers for both local and remote users.
- Ensure requests and resolutions are documented.
- Install software/applications on new and replacement computers.
- Manage, update and break-fix software on existing and new computers.
- Work with Networking devices such as routers, switches, access points and IP phones.
 - CISCO, Ruckus, HP etc..
- Set up, deploy and administer group policies and internet security protocols for all network devices.
- Coordinate and perform server system and file back-ups.

Benefits

We value our employees' time and efforts. Our commitment to your success is enhanced by our competitive pay and an extensive benefits package including paid time off, medical, dental and vision benefits. Plus, we work to maintain the best possible environment for our employees and strive to provide a collaborative, creative environment where each person feels encouraged to contribute to our processes, decisions, planning and culture.

Please send resume to Katy Ericson, Vice President of Human Resources at kericson@enseo.com

